

CERTIFICATE

Management system as per ISO 9001 : 2015

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

Bambus Sh.p.k Str. Vicianum 267 Objekti C.2.7, Arberia-3, N.N 10000 Pristina Kosovo



operates a management system in accordance with the requirements of ISO 9001:2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

Market research and customer care services through inbound and outbound

Certificate Registration No. 44 100 17 32 0344 Audit Report No. 35921 0339

Memoanda

Valid from 2021-02-06 Valid until 2024-02-05 Initial certification 2018



Plovdiv, 2021-01-30

TÜV NORD CERT GmbH

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